



November 5, 2008

## PUBLIC CONSULTATION REPORT

Re: **FAIRWINDS NEIGHBOURHOOD PLAN DESIGN WORKSHOPS:**

- THE LAKES DISTRICT – OCTOBER 3, 2008
- SCHOONER COVE – OCTOBER 17 & 18, 2008

### Executive Summary

In October of 2008, three Design Workshops were held to engage members of the public, interest groups, and community associations in meaningful discussion to shape future development plans for Fairwinds' Lakes District and Schooner Cove. Each workshop was a full-day event (9:30am – 4:00pm) revolving around three participatory design exercises, addressing four themes: Residential Housing; Parks, Public Spaces and the Environment (parks and conservation, plazas, waterfront); Community Amenities; and, Community Connectivity (streets, sidewalks, trails, transit).

The morning began with a Visual Preference Exercise where participants were provided with a variety of photographic examples on four themed boards. Based on how they would imagine the future of Fairwinds, they were tasked with marking desirable images with green dots and undesirable images with red dots. The morning concluded with the World Café Exercise, which allowed participants to further articulate the values identified in the Visual Preference Exercise. A circuit of tables, themed identically to the previous exercise with the addition of a Vagabond "catch-all" table, was completed where discussion was recorded in brainstorming/conversation-mapping diagrams.

The afternoon's Community Mapping Exercise gave participants some insight into the planning and design process and its inherent opportunities and challenges. Owing to the differences in scale and issues, the afternoon session differed slightly between the Lakes District Workshop and the two Schooner Cove workshops.

For the Lakes District Workshop, two role-playing groups were formed based upon specific rules and criteria to explore the edges and find a balance between neighbourhood residential areas and conservation, park and open-space network. For the Schooner Cove Workshops, groups were formed based upon the morning's four themes. In both cases, groups were charged with articulating their values attached to their theme by literally mapping out their ideas. After two hours, the groups reconvened for presentations of the individual maps to compare and contrast their conceptual designs.

In total, 92 people registered and participated in the 3 advertised workshops, and 28 comment forms were received. Responses were outstandingly positive regarding the organization, format and outcome of the workshops. The vast majority of participants felt more involved in and informed of the design and planning process, and were pleased to be included and to share their ideas and opinions with the project team and their neighbours.

A Summary of the responses is found on page 5. A complete transcription of the comments forms is included in Appendix A on page 7. Each Design Workshop has been documented individually for participants. Summary booklets are available upon request from Rebekah Sax at the Fairwinds Office (rsax@fairwinds.ca).

## 1. SYNOPSIS:

This public consultation report:

- outlines the **purpose** of the Design Workshops;
- summarizes the Design Workshops **findings** and **event details**;
- provides an **overview of feedback**; and
- includes a **summary of comment forms** received.

### Purpose

The purpose of the Design Workshops was to:

1. Engage participants in meaningful discussions about personal design preferences, community values, civic amenities and the idea of placemaking through a set of participatory design exercises;
2. Introduce participants to basic site analysis and design principles and identify the physical constraints and opportunities of the sites; and
3. Explore and produce together possible community design concepts that could form part of the future neighbourhood plan.

### Format

The Anchor Room at the former Schooner Cove Hotel was used to host the Design Workshops. Participants were guided through a series of exercises designed to help articulate personal preferences, stimulate conversation surrounding community planning and design issues, and to inform them of the steps involved in creating a successful neighbourhood plan.

Project team members were present to facilitate the design exercises, engage the attendees, answer questions, and discuss issues.

### Findings

At the end of each Design Workshop, participants were given comment sheets to fill out and return to Fairwinds. The overall results of the workshops are summarized in the tables below. For more detailed response information, please refer to the Feedback section on page 4. For a complete transcription of all the comment forms collected at the open house, please refer to Appendix A.

#### Lakes District Design Workshop OCTOBER 3, 2008

##### *Quick Facts*

# of Attendees	37
# of Participants	26
# of Facilitators / Staff	11
# of Comment Forms	8

#### Schooner Cove Design Workshops OCTOBER 17 & 18, 2008

##### *Quick Facts*

# of Attendees	75
# of Participants	55
# of Facilitators / Staff	12
# of Comment Forms	20

### Next Steps

Stakeholders, community associations and interest groups will be encouraged to participate in the ongoing Neighbourhood Plan process. Future open houses and public consultation events will be held as plans for the Lakes District and Schooner Cove evolve.

## 2. DESIGN WORKSHOP DETAILS

### Lakes District

**Date:** October 3, 2008

**Time:** 9:30 AM – 4:00 PM

**Location:** Anchor Room, former Schooner Cove Hotel  
3521 Dolphin Drive, Nanoose Bay, BC

**Notification:** Newspaper Ads – advertisements were placed in:  
Parksville-Qualicum Beach News;  
Oceanside Star;  
Harbour City Star; and,  
Nanaimo News Bulletin.  
Email Invitations – emails were sent to the Regional District of Nanaimo, stakeholder groups and  
specific individuals who had asked to be contacted for upcoming events.

**Attendees:** 37 total

#### Project Team in attendance:

Russell Tibbles, Bentall LP  
Dave Scott, Fairwinds Community & Resort  
Rebekah Sax, Fairwinds Community & Resort  
Paul Fenske, Ekistics Town Planning Inc.  
Edward Porter, Ekistics Town Planning Inc.  
Colin O'Byrne, Ekistics Town Planning Inc.  
Chuck Brook, Brook + Associates Inc.  
Parham Mahboubi, Brook + Associates Inc.  
Veronique Turner, Brook + Associates Inc.  
Thomas Roy, Cascadia Biological Resources

#### RDN Elected Officials & Staff present:

George Holme, Electoral Area E Director  
Frank van Eynde, Alternate Area E Director  
Susan Cormie, Senior Planner, Current Planning  
Elaine McCulloch, Parks Planner, Parks Department

#### Associations and Stakeholder Groups represented:

Fairwinds Community Advisory Group (CAG)  
Fairwinds Community Association (FCA)  
Garry Oak Ecosystem Recovery Team (GOERT)  
Nanoose Naturalists Society  
Nanoose Property Owners & Residents Association  
Nanoose Parks & Open Spaces Committee  
Schooner Cove Yacht Club  
The Land Conservancy



## Schooner Cove

**Date:** October 17 & 18, 2008

**Time:** 9:30 AM – 4:00 PM

**Location:** Anchor Room, former Schooner Cove Hotel  
3521 Dolphin Drive, Nanoose Bay, BC

**Notification:** Newspaper Ads –advertisements were placed in:  
Parksville-Qualicum Beach News;  
Oceanside Star;  
Harbour City Star; and,  
Nanaimo News Bulletin.  
Email Invitations – emails were sent to the Regional District of Nanaimo, stakeholder groups and specific individuals who had asked to be contacted for upcoming events.

**Attendees:** 75 total (40 on Oct 17<sup>th</sup>, 35 on Oct 18<sup>th</sup>)

### Project Team in attendance:

Russell Tibbles, Bentall LP  
Dave Scott, Fairwinds Community & Resort (Friday workshop only)  
Rebekah Sax, Fairwinds Community & Resort  
Greg Dunn, Schooner Cove Marina  
Paul Fenske, Ekistics Town Planning Inc.  
Edward Porter, Ekistics Town Planning Inc.  
Mark Blackwood, Arris Architecture Inc.  
Ron Baerg, Arris Architecture Inc.  
Chuck Brook, Brook + Associates Inc.  
Veronique Turner, Brook + Associates Inc.  
Sasha Lauzon, Brook + Associates Inc.

### RDN Elected Officials & Staff present:

George Holme, Electoral Area E Director  
Frank van Eynde, Alternate Area E Director  
Susan Cormie, Senior Planner, Current Planning  
Elaine McCulloch, Parks Planner, Parks Department

### Associations and Stakeholder Groups represented:

Fairwinds Community Advisory Group (CAG)  
Fairwinds Community Association (FCA)  
Fairwinds Golf Society  
Nanoose Naturalists Society  
Nanoose Property Owners & Residents Association  
Nanoose Parks & Open Spaces Committee  
Schooner Cove Yacht Club



### 3. FEEDBACK

Two separate comment forms were prepared to elicit feedback from the community, for Schooner Cove and the Lakes District, respectively. The comment forms posed a number of questions regarding the participants' opinions of the format and content of the design workshops. 8 comment forms were received for The Lakes District workshop, and 20 for the Schooner Cove workshops, which were emailed and faxed to Fairwinds Community & Resort and then relayed to Brook + Associates for transcription and inclusion in this public consultation report.

Responses to each question on the comment forms for both workshops are briefly summarized below:

#### Lakes District Comment Forms (8 total)

##### *1. "In general, were you pleased with today's workshop? Why or why not?"*

All eight responses to this question were positive, as participants felt that the event was well-organized, informative and helpful in exchanging ideas and learning more about the planning process for the Lakes District.

##### *2. "What were your favourite and/or least favourite activities? Why?"*

Four respondents stated that they enjoyed the "World Café" brainstorming the most, and one felt that the "Visual Preference" voting exercise was a good ice-breaker for the workshop. One response rated the "Exploring the Edges" activity as the least favorite. The remaining three respondents expressed an equal and positive weighting for all of the workshop exercises.

##### *3. "Did you feel that the morning's "Preference Exercise" (photos and voting) helped articulate your own vision for the Lakes District? Why or why not?"*

Half of the respondents answered 'Yes' to the above question as they felt the exercise presented them with a positive challenge to vote for their own preferences and interesting to see the likes and dislikes of their fellow participants. Three responses were positive but had some additional comments or reservations about the exercise, for example, one respondent felt that it was difficult to maneuver around all the people to stick their dots, and others felt that there could have been more variation in photos.

##### *4. "What was/were the most meaningful discussion(s) that you participated in during the "World Café" Exercise?"*

The answers to this question were varied as follows:

- All discussions – 3 responses
- "Environment, Conservation, Parks & Recreation" – 4 responses
- "Mobility – Streets, Sidewalks, Trails & Transit" – 1 response
- "Vagabond – 1 response
- Neutral – 1 response

##### *5. "After today's workshop, do you feel more involved in and/or informed about the on-going Lakes District design process?"*

All of the respondents communicated that they felt more involved in and/or informed about the design process. Many felt that the workshop and the various exercises were successful in engaging discussion and involvement with the public and were informational about the design and planning process.

##### *6. "Please provide us with any additional comments"*

### Schooner Cove Comment Forms (20 total)

#### *1. "In general, were you pleased with today's workshop? Why or why not?"*

Overall, participants were pleased with the Schooner Cove workshop, stating that it was well-organized and provided an open and engaging forum in which to share ideas and opinions. The majority of responses yielded a 'Yes' to the above question, and while the remaining two answers did not explicitly respond with a 'yes', they described the workshop as "interesting" and "informative".

#### *2. "What were your favourite and/or least favourite activities? Why?"*

Responses to this question were quite varied as follows:

- All – 5 positive responses
- "Exploring the Edges" – 5 positive, 1 negative response
- "World Café" – 3 positive, 2 negative responses
- "Look & Feel" – 3 positive, 3 negative responses
- "Site Analysis & Community Design 101" – 1 positive response
- Listening to speakers – 2 negative

#### *3. "Did you feel that the morning's "Visual Preference Exercise" (photos and voting) helped articulate your own vision for the Lakes District? Why or why not?"*

A majority of respondents felt that the preference exercise was helpful in articulating their personal preferences and enjoyed the visual aspect of 'voting' on photos. About half of the responses included comments about the choice of images, for example participants expressed that some of the photos were not relevant, lacked diversity or were missing some elements that the participant would have liked to see, such as seaside buildings or more worldly design examples.

#### *4. "What was/were the most meaningful discussion(s) that you participated in during the "World Café" Exercise?"*

Responses to this question were varied and broke down as follows:

- All discussions were meaningful – 4 responses
- General positive comments – 4 responses
- "Neighbourhood Shops & Village Amenities" – 2 responses
- "Plazas, Park Spaces & the Waterfront Experience" – 1 response
- "Streets, Sidewalks, Trails & Transit" – 1 response
- Land use and location of buildings and amenities – 2 responses
- Importance of food and drink – 1 response

#### *5. "After today's workshop, do you feel more involved in and/or informed about the on-going Lakes District design process?"*

All respondents but one stated that they felt more involved in and/or informed about the design process after participating in the workshop. Many expressed a desire to remain involved and offer more input as the process continues and plans are developed. There were two responses that communicated some uncertainty of the design process and developer's plans. Overall, the outcome for the workshop was positive and people were pleased to be involved and to share their ideas with the planning team and their neighbours.

#### *6. "Please provide us with any additional comments"*

Complete transcriptions of all comment forms received at the Open House are attached in **Appendix A**.

## APPENDIX A - COMMENT FORM SUMMARY

*(NOTE: The following responses were transcribed directly from the original comment forms collected at the Open House; however, minor grammatical errors have been corrected to ensure legibility.)*

### Lakes District Comment Forms (8 Total)

#### 1. In general, were you pleased with today's workshop? Why or why not?

1. Pleased to find many like-minded people who stressed a need to keep nature at the forefront of development.
2. Generally pleased. Did provide the opportunity for an interchange of ideas.
3. I was pleased. It was a positive engagement, demonstrated the competence of the consultants and provided Fairwinds with an opportunity to convey a message of sincerity.
4. Very pleased. This process has the potential of establishing an innovative, unique comprehensive master plan.
5. Very pleased! We encountered 1<sup>st</sup> hand the multiple processes necessary to evolve a balance of nature & human habitat in the final plan.
6. Yes – great opportunity to see what is involved in the development of areas/communities. Had a chance to get to know the planners and put faces to names. Very well organized event.
7. I was pleased with the workshop. It was well organized and the background information and concepts described by Ekistics were useful. I was impressed by the number of Fairwinds/consultants in attendance, about 13 by my count, and that Russell Tibbles was available for the day. This indicates a commitment by Fairwinds to the exercise and the project overall.
8. Yes. The whole experience & day's events were beneficial to me in understanding the very important task it is to design a new 'district'. I appreciate the educational opportunity to have some part in creating a new community from the ground up.

#### 2. What were your favourite and / or least favourite activities? Why?

1. Favourite – brainstorming. Least – the imposition of pods of development concept and the 5-min walking radius.
2. "World Café" was a very good forum as it allowed everyone to get involved.
3. It was a good mix.
4. See item 3 following least favourite. Favorite – Blue sky preservation nodes, access trails & linkages.
5. I enjoyed the whole day / learned a lot & hopefully contributed to the future plan.
6. Favourite – dots on photos, good ice breaker. World café fostered a great exchange of ideas and the ability to build on concepts brought forth by other groups.
7. I thought the "world café" table discussions were perhaps the most useful activity. The table exercise at the end had the most potential, but our facilitator was struggling to organize it in a way that illustrated more than one or two conceptual conclusions. Overall, the introduction of concepts by Paul at the beginning was probably the most interesting to me.
8. Each new step we participated in was fun and a great adventure. I was very pleased to see and meet the different people involved (staff & guests) as they applied their own expertise & skills to the challenge at hand.

### 3. Did you feel that the morning's "Preference Exercise" (photos and voting) helped articulate your own vision for the Lakes District? Why or why not?

1. Yes. It was democratic and voting can be counted, and hopefully incorporated into planning.
2. The photos are a powerful tool for expressing preferences. It does however beg the question of how these preferences would be achieved.
3. I liked the visual approach. The pictures I felt were not sufficiently differentiated as to allow a clear demonstration of choice. I suspect that an analysis of the results could lead to a range of conclusions but they would all, I suspect, reflect the bias of the majority of the images.
4. No – not at this stage of conceptual design/block schematics. It would probably be appropriate following completion of this stage. Suggest that +/- ½ photos would be sufficient.
5. I think that was excellent. Challenging me to translate my love/hate emotions into visual choices. Post-dot review certainly showed the differences of perspective of all participants.
6. Yes – made it easy to choose what you like and also consider materials, finishing, landscaping parks and other amenities that you might not have thought of yourself.
7. The photo preference exercise holds potential for extracting some value-based information, but there were two potential issues: it was very difficult to access many of the photos (too many people in a small area), and values were contextual in nature. For example, a wooden walkway across a bog area could be viewed as an excellent way to protect the bog, or it could be viewed as an unnecessary intrusion in a sensitive area. It depends on where it is.
8. Yes. It was interesting to share our likes & dislikes with Fairwinds people and I was pleasantly delighted with the 'like minds'.

### 4. What was / were the most meaningful discussion(s) that you participated in during the "World Café" Exercise?

1. The ability to speak and to hear others opinions and the fact that everyone seemed to express those opinions.
2. All the discussions were great. The implementation of a trail system to integrate all communities stood out.
3. They were all helpful.
4. 1. Environment, conservation, parks & rec. (because it directly relates to the conceptual design stage) 2. Mobility... trails (as above).
5. I think the four table discussions were all very interesting. Really eye-opening to see that several participants had the same or similar ideas as I did. They fifth "vagabond" table was very interesting as it encouraged ideas & thinking outside the box & captured some unique ideas.
6. Environment/parks – getting a better understanding of what is important to people and why. A lot of our discussion centred around protecting the trails, keeping development away from the lakes (large buffer zone), maintaining the natural areas that make Fairwinds special.
7. Environment, conservation, parks and recreation were of most interest to me. Related, the discussion on trails overflowed into environmental issues. As stated in my introduction, the main concern of the Nanoose Naturalists is that the natural values of the area be maintained at least to the extent of which that brought most of us to the area in the first place. We understand the tension between profit-based development and protection of the natural ecosystems in the area, but hold hope that damage to the latter can be minimized.
8. Environment, Conservation, Parks & Recreation – I appreciated hearing that everyone there really cared about our ecosystems, trails, eco-sensitive areas and should make this topic a priority through the initial development stage.

**5. After today's workshop, do you feel more involved in and / or informed about the on-going Lakes District design process?**

1. Yes.
2. Yes definitely feel more involved.
3. More involved. The day was well organized and I was impressed by the general level of "public" comment around the various tables.
4. Yes, recognizing that design is a process and this involvement is at a meaningful appropriate point in the process – assuming there will be opportunities for on-going involvement.
5. Definitely more involved & more appreciative of the amount of work yet to be done by Chuck and Paul's groups!
6. I am definitely better informed about the design process and all of the juggling that will be required to prepare a development plan. The exercises were a good way to draw people into the process and create a feeling of involvement.
7. Yes, I feel more informed and to some degree more involved, though it was really only one day and the real work I expect will be through the advisory committee and local government processes. Having said that, opening up to the public was an excellent idea – whether people attended or not was their choice. The world is run by those who show up.
8. More involved but do not want to see the trail system lost to the general public.

**6. Please provide us with any additional comments:**

1. Though the issue of the number of units (2500+/-) was raised and talked about, and we were informed that the number was not "written in stone", the option of reducing that number was not allowed to be discussed. I believe it should have been given the desire of most participants to leave a maximum of undisturbed areas. I would suggest that planning for roads might consider that the probability, 10 or 15 years hence, of people having fewer cars per unit will increase. Cost of driving will go up dramatically and more will choose to scale down to fewer cars.
2. The afternoon "design" session seemed a little "structured". The fundamental question of "design density: and total units was "avoided".
3. It was a good experience and I think will wager well for the upcoming Schooner Cove workshops as well as for the process generally as it goes forwards. Please do not interpret my comments vis a vis # 3 as negative. I think the visual approach is extremely useful.
4. Introducing housing density blocks into preservation / ecological discussion = red herring. Base plans should be simplified (delete superfluous info). Improve graphics of base plans ie. ESA's. One base plan should indicate "givens" ie. Existing roadway access.
5. The support staff is very helpful, knowledgeable and makes the participants at ease with them, the process & overall expectations.
6. I suggest you repeat the "dots on photos" exercise at the open house (November date??). Unfortunately, few people took the time to attend this first workshop yet will provide you with clues on preferences and also create a feeling of involvement on the part of those who come to the open house.
7. It didn't go unnoticed that about half the workshop participants were relatively new to the area, some very new, and that they were largely from Alberta. It is great to have new perspectives and a fresh look, however, one mustn't forget that through several OCP's and public meetings, some of them not very pleasant, the community has expressed its will with respect to environmental appreciation. It's fair to say that Fairwinds has taken notice of this and adapted will in the way it approaches development, indeed how it presents itself overall. This is good and should go a long ways to maintaining good relationships in the area. Thank you for the opportunity to participate and comment.
8. n/a

### Schooner Cove Comment Forms (20 Total)

#### 1. In general, were you pleased with today's workshop? Why or why not?

1. Yes – opportunity to understand conceptually the direction that is likely to be taken. No – Realistic constraints not introduced.
2. Yes – many options were discussed
3. Yes. Very informative and good facilitators. Better insight now.
4. I thought the session worked extremely well.
5. Yes – excellent resource people, also a good opportunity to meet some neighbours and share their views.
6. Yes. The process was informative & generated good participation.
7. Yes. Process was explained well. Many constructive ideas put forth.
8. Yes – good participation without many restrictions.
9. Yes – professional yet relaxed – good mix of people (residents, associations, architects, etc etc). Good mix also of talk & activity.
10. Yes. It was well organized and well thought out.
11. Yes. The team was well prepared and organized. Appreciate being invited to share our ideas & feedback.
12. Very interesting discussion.
13. Yes I thought it was very productive. To be able to have a chance to say what is important to us was very good. I felt someone was actually listening this time.
14. Yes, well prepared & resourced. Informative & open to ideas. Enthusiastic animators. Great day!
15. Yes, very good – not biased, allowing all to provide input. On the right track to a pleasing development.
16. Yes – very pleased – well organized, you kept people moving and involved – very well done!
17. Yes. Our opinion was asked for. It would have been better if we “walked” the area before the workshop.
18. Yes, because it dealt with the basic first requirement – good design – for the project.
19. It was interesting and informative. Helpful?
20. Yes – Lots of opportunity for input. I look forward to seeing the summaries.
21. *Email – see q. 6*

#### 2. What were your favourite and / or least favourite activities? Why?

1. Least: “World Café” Discussions – too rushed; seemed to end up as a mass of issues / opportunities – no weighting.  
Most: “Look & Feel” – opportunity to provide some overall preferences – movement toward consensus.
2. I am a pragmatist – so whatever is decided it must have cost to result structure that is reasonable (?). We should not go too far left and make too many decisions on the global warming myth.
3. Least favourite was trying to stick dots on pictures. Everybody pushing & shoving at once. I did not get all my dots up. Should have been done in small groups or during breaks, etc.
4. All 3 exercises were excellent.
5. The round table discussions, both pro & con. Pro because there was varied input, Con because there is always one who “knows everything” and monopolizes the discussion.
6. Overall, it was very good. Sometimes, speakers were long winded, although... informative.
7. Favourite: “Exploring The Edges”. Least Favourite: “Look & Feel” exercise. Too many non-applicable photos.
8. Rotating table discussions.
9. Post lunch planning exercise – brought together many of the concepts & issues discussed earlier.
10. Favourite – putting red & green dots on photos, smaller group ideas.
11. Favourite: Work group exercise to suggest the layout for the village and possible underground parking and mixed-use residential over retail layout.
12. All good.

13. Put the many ideas on the overlay of the area.
14. Planning session for each element.
15. N/A - all good and worthwhile.
16. All seemed fine – it was much more professional than I had expected – very impressive.
17. Favourite – “World Cafe roundtable – a great “brainstorming” exercise.
18. Liked the challenge of making up my mind with the green/red dots to denote preferred building styles, street layout, etc. Did not like sitting and listening to speakers, at times inaudible, and unheard questions to them. Suggest speakers place themselves closer to their listeners.
19. Round table ok – voting – lacked – New or original ideas.
20. Most – site analysis & community design was very informative. Least – “Exploring the Edges” was not well designed. Each group was forced to make assumptions from other areas to complete their task, suggest that a selected participant deliver summary.
21. *Email – see q. 6*

**3. Did you feel that the morning’s “Preference Exercise” (photos and voting) helped articulate your own vision for Schooner Cove? Why or why not?**

1. Yes – helped the articulation of certain themes e.g. informal; natural materials etc.
2. Yes – am a visual learner
3. Somewhat. Not many seaside pictures when it came to building design.
4. Yes. I think the images were easier to apply than in the Lake District session due to the smaller area, existing constraints and the ocean features.
5. To some extent, but pretty well self evident as the architectural preferences.
6. Photos assist however, are sometimes limiting – Fairwinds has much more going for it – hence, will require innovation throughout the process.
7. Not really; too many non-applicable photos, too narrow a range of options.
8. Yes. One was “forced” to vote and thereby to think about what is desirable and what is not.
9. Yes but some of the photos either not relevant or possibly too large scale.
10. Yes. It made me see what I really did like and what I didn’t.
11. Yes. Allowed us to vote with our dots on our preferences.
12. None of the pictures provided as “exact” idea I had in my mind. However, the exercise discussion was useful.
13. Sorry I missed it.
14. Yes. We needed the background in order to best put forward our ideas.
15. Yes – most people identify & prefer wither natural building materials & low rise.
16. Good way to start – dots could have been bigger, older people had trouble with them but a very minor point.
17. Yes. “Photos are worth a 1000 words”! Photos are an efficient use of time. A good way to collect feelings.
18. It helped only partially because the photos of eg. buildings were concentrated on the fabric or style of the building. Wider angled snaps of buildings in context of a street, skyline, slop, other buildings juxtaposed, would have helped.
19. The photos lacked diversity – Too much Vancouver – did not offer worldly designs, only established Whistler West Coast. Something original and unique – perhaps incorporating European with West Coast & Australia.
20. Yes. A wider variety of photos would also have helped.
21. *Email – see q. 6*

**4. What was / were the most meaningful discussion(s) that you participated in during the “World Café” Exercise?**

1. See above – too time constrained for meaningful discussion.
2. The need to focus on the importance of excellent food and drink.
3. Everything. Lots of good viewpoints.
4. I was impressed that people tempered their expectations in accordance with likely business case realities. This obviously makes the impact more realistic and useful.
5. Land use, ie. Orienting of the possible building types vis a vis use, view, traffic flows, etc. in the most critical part of the design process – location.
6. All aspects were meaningful - when repetitiveness occurred, it showed consensus.
7. Identifying what is flexible and non-flexible. Flexible – most development options. Non-flexible – most environmental attributes (they are where nature put them).
8. Discussing conflicting wishes & objectives.
9. Neighbourhood Shops & Village Amenities. Least meaningful would be Residential Housing.
10. Where each of the parts needed to be placed.
11. Hearing about some of the very thoughtful ideas that many people had which never occurred to me.
12. n/a
13. Sorry, not here.
14. All were good & I hope meaningful. I liked the table sessions where participants could voice their opinions / views & interact.
15. Commercial areas.
16. Just asking our opinion was very meaningful. We were led to the best decision beautifully.
17. Streets, Sidewalks, Trails & Transit – are key to access any facility. A lot needs to be done. Also, we need cover from the rain in the village.
18. At table for plazas, park space, waterfront – the opportunity afforded by the breakwater and waterfront for visitors, boaters, residents, to enjoy the interest of the sea, offshore islands, boats, wild life. At table for vagabond, the “how to” of making it happen – sustainable energy source eg. solar panels; underground parking, height of buildings.
19. ? They were all equal – they almost repeated at each table.
20. In general the facilitators who allowed undirected input were the most successful. The more senior facilitators tended to add their own biases.
21. *Email – see q. 6*

**5. After today’s workshop, do you feel more involved in and / or informed about the on-going Schooner Cove design process?**

1. Yes – however, trying not to be cynical that design is largely complete and this exercise is more about cosmetics than substance!
2. Definitely.
3. Yes.
4. Yes.
5. Yes. Looking forward to a similar process as the planning process gels.
6. Yes – & with the understanding that the information will be available for the duration of the process only ensures our input will not be lost.
7. Yes.
8. Yes to both.
9. Yes very much so.
10. For sure. When I left there I was really excited about the whole process.
11. Yes.
12. n/a

13. Yes I do. I hope to continue that feeling.
14. Absolutely & will hope to remain involved.
15. Yes. (circled "more involved")
16. Yes.
17. Yes. But has a proper needs analysis been done for the marina (expansion).
18. Yes absolutely. The final exercise gave me a new understanding of the immense opportunity to use the 12+ acres site while incorporating community values and expectations for a "destination" village.
19. The "developer" in the end will do what they want, what they see as feasible and practical. We can only hope to prevent some disastrous result. The facilitators really led and implied decisions. I.e. that more than 2 storeys were suggested where the existing hotel is. "No one wanted that".
20. Yes. I look forward to seeing the output.
21. *Email – see q. 6*

**6. Please provide us with any additional comments:**

1. Despite the comment above – a good process to understand the direction in which Schooner Cove is headed, particularly as a non-resident at present. Continued fora like this do provide the opportunity to identify real "hot buttons".
2. A meaningful & necessary exercise going forward.
3. Very impressed with your professionals at this workshop.
4. n/a
5. The process demonstrates a genuine intent to develop a superior product. I sincerely hope this attitude will prevail through finalization of design and construction. Thanks for including me. I shall share my views with my neighbours in Schooner House.
6. I would be willing to participate in the process as seen necessary by the developer & consultant.
7. I think this type of public engagement is most appropriate – few decisions already made, and a commitment for transparency.
8. It is quite clear to me that a consensus exists for the general development of the area. Hope the "powers that be" choose to listen, or at least inform us of rationales for not listening.
9. Lots of common ground on eg. Boardwalk – general public access. Green space & linking of areas, the Pub! Very positive workshop.
10. The comment about liking what was familiar. I was used to the hotel but now realize it blocks off the water in a not very becoming way. We live on Schooner Ridge and I am really excited about a centre we can walk to.
11. Please allow a member from the Schooner Ridge strata to be on the committee.
12. n/a
13. As a resident of Schooner House, I feel we really need to participate more & for Fairwinds to treat us with more than the poor country cousin thinking. We can & should work together. Thanks for allowing me in this afternoon.
14. Atmosphere was good, information materials were good & facilitators were great. As is always the case – time was short.
15. Make this a development that raises the bar & is the envy of other developers worldwide. Set a precedent.
16. Not everyone drinks coffee – juice, pop would have been nice. It really is hard to find room for improvement, it really was very well done.
17. "Live Here – Live More". I do not relate to this slogan. Now that you are doing a new development, an amended slogan may be appropriate – such as Live Here, In Harmony with Nature (or Environment). We need a statement that truly reflects what we are/do. I would be glad to discuss this...We are away 26 Nov – 6 Feb 09. Thank You. (name & phone # on comment form)
18. I sensed during the workshop that there are two streams of input; the first from residents of Fairwinds, particularly neighbouring property owners; and another second stream from residents around Nanoose

who have everything to gain from this development at Schooner Cove without the same level of disruption (extra traffic, noise) during its implementation.

19. Enclosed is a sample of a sea side – that may lend some ideas – 1) Note: 2 storey bldgs at waterfront – no more than 4 storeys further back – open space along water. 2) Great pier or breaker – obviously used by traffic which is not necessary here. 3) Note the effectiveness of colour to brighten a site instead of everything in grey and black – the winter weather is dreary enough. Brighten things up. (*see attached for brochure*)
20. Well organized. Time keeping an issue in the morning – started late & intro's went longer than scheduled. Lunch was nice.
21. *\* NOTE: the following comments are from an email sent in by a resident who was unable to participate in the design workshops:*

Hi. I have 2 properties on the water on Schooner Cove (addresses included) We are building a new house on Lot 66 starting next summer. I was unable to make the meeting on Oct 17 or 18<sup>th</sup> re the future of Schooner Cove hotel property. Could you please give me an update? Or put me on the email list? We look forward to seeing the continuing of the retail and the marina. It would be great to have a Doctor/dentist office even a part time clinic with the Parksville Clinic now full. I would love to see a chain restaurant like the Keg or the Boathouse make a nice dining room on the site as there are so few waterfront restaurants. The Landing at Pacific Shores is really the only good one. Thanks so much.

